



Albany Med Health System

Digitizing Healthcare Facilities to Improve Efficiency, Safety, and Patient Care

CHALLENGES

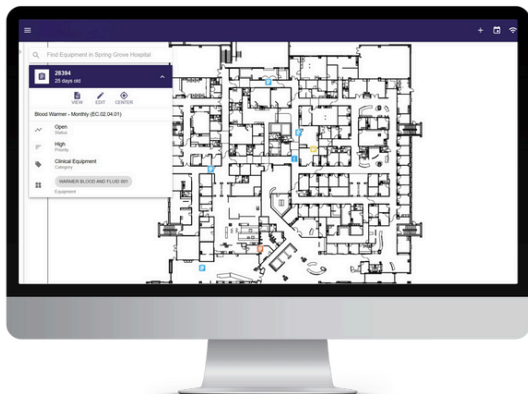
As the largest locally governed, not-for-profit health system serving northeastern New York and western New England, Albany Med Health System manages healthcare facilities across multiple campuses.

The organization faced a growing need to centralize operations, improve workflows, enhance visibility into life safety and environment of care compliance, as well as transition from legacy systems without disrupting daily operations.

Albany Med Health System needed a powerful yet intuitive software solution that could unify its facility operations across all locations.

RESULTS

- ✓ 4.5 Million Sq. Feet Managed
- ✓ Improved Workflow Efficiency
- ✓ Enhanced Reporting Accuracy
- ✓ Seamless System Adoption
- ✓ Increased Operational Visibility



SOLUTIONS

After a thorough evaluation of platforms, Albany Med Health System selected VLogic's Maintenance and Asset Management software solution, which offered:

Centralized Call Center Management

Streamlining communication and tracking across the entire health system.

Asset and Work Order Management

Enabling PM and CM maintenance tracking for thousands of assets.

Interactive Mapping

Providing an interactive display of building floor plans to improve accuracy in reporting and compliance.

Mobile Accessibility

Allowing users to view and update equipment data and work orders from any device.

Tailored Implementation & Training

To ensure a smooth transition, the implementation team surveyed more than 4.5 million square feet of buildings, documenting equipment locations and critical information to populate the software system accurately.

The process was tailored to match Albany Med's existing workflows. The team provided hands-on training to ensure every user could easily adapt to the new system.