



Carleton College

Streamlining Facilities Operations and Capital Planning

Carleton College has used VLogic's software for more than two decades to manage everything from daily maintenance to long-term capital projects.

With maintenance and asset management tools in place for over 25 years and capital project management software for more than 10 years, the college has transformed its operations. The result is greater visibility, accountability, and efficiency across its entire facilities portfolio.

CHALLENGES

Carleton's work order process was entirely paper-based and work requests disappeared into what staff called a "black hole."

Requesters, who include students, faculty, and staff, had no way to track progress, and the facilities team faced bottlenecks in communication and accountability.

As the college's capital planning needs expanded, monthly budget-to-actual reporting was handled manually in Excel. This was an error-prone process that demanded hours of data entry.

"VLogic's tools have completely changed how we operate - from eliminating lost requests to giving us instant, accurate project data. They brought accountability to our daily work, and freed up hours each month by replacing spreadsheets with real-time insights."

Denise Gillen,
Facilities Accountant and Business Process Analyst, Carleton College



SOLUTIONS

Maintenance and asset management software transformed how Carleton's facilities department communicates and tracks work across campus.

- **Campus-wide accessibility:** Students, faculty, and staff can submit work requests directly through a web interface.
- **Email notifications:** Automated updates keep requesters informed of progress.
- **Inventory management:** A storeroom of 3,000+ parts is tracked digitally. Technicians use tablets to scan barcodes, automatically linking parts to work orders.
- **Data-driven oversight:** Inventory data supports annual physical counts and informed purchasing decisions.

Capital project management software modernized financial and project tracking, saving time and improving accuracy.

- **Automated reporting:** The system pulls live data from Workday, eliminating manual data entry in Excel.
- **Transparency:** Teams can instantly view budget-to-actual status and generate reports on demand.
- **Efficiency:** Automation saves an average of 4 hours each month for facilities staff.
- **Comprehensive project tracking:** Used to manage tasks, timelines, and documentation.